



DevOps Leader

Learning Mode:

Online

Duration:

3 Days Training + Post Class Coaching

Trainer:



**SHAILENDRASINGH
NAIYYAR**

25 years industry experience

A certified ITIL 4 Master and accredited trainer for EXIN® and PEOPLECERT®, Shailendrasingh Naiyyar is a ServiceNow Platform Lead at Syngenta Services with a strong foundation in agile service management across Telecom, Finance, Health Informatics, and Digital Agronomy domains. With a Master's in Computer Applications (1999), he specializes in service design, ITSM, process transformation, DevOps leadership, and digital enterprise enablement.

Accredited by:

PeopleCert

All talents, certified.

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forms.gle/UvHvhjTiYCae8eNT8
013-2256981 (Ms. Hikmah)



Course Overview

SUMMARY

The DevOps Leader Certification focuses on the human, leadership, and cultural elements essential to successful DevOps transformations. This course equips managers and change agents to lead high-performance teams and implement sustainable DevOps practices across the enterprise

Course Content

MODULE 1 - DevOps and

Transformational Leadership

MODULE 2 - Unlearning Behaviours

MODULE 3 - Becoming a DevOps
Organization

MODULE 4 - Measuring to Learn

MODULE 5 - Measuring to Improve

MODULE 6 - Target Operating Models
and Organizational Designs

MODULE 7 - Articulating and
Socializing Vision

MODULE 8 - Maintaining Energy and
Momentum

This course is specifically designed to provide participants with:

- Agile Coach
- Agile in Large Organizations
- Artificial Intelligence
- Bateson Stakeholder Map
- Batch Sizes
- Beyond Budgeting
- Business Case
- Business Value
- Chain of Goals
- Change Leader Development Model
- Change Management
- Chapter Lead
- Chapters
- Cognitive Bias
- Continuous Flow
- Continuous Improvement
- Continuous Integration
- Continuous Delivery
- Conversation Café
- Conway's Law
- Cumulative Flow Diagram
- Cultural Iceberg
- Current State Map
- Cycle Time
- Definition Of Done
- Deployment
- DevOps Adoption
- DevOps Coach
- DevOps Design Principles

- DevOps Kaizen
- DevOps Leaders
- DevSecOps
- Design Principles
- Flow
- Frequency
- Future State Map
- Generative AI
- Goleman's 6 Styles of Leadership
- Guilds
- Hand Offs
- High Performing IT Organization
- Karpman Drama Triangle
- Kolb's Learning Styles
- Kotter's Dual Operating System
- Laws of System Thinking
- Lead Time
- Lean Canvas
- Lean Product Development
- Little's Law
- Machine Learning
- Mental Models
- Mindset
- Minimum Viable Product
- Monitoring Tools
- Neuroscience
- Observability
- Organization Culture
- Organization Model
- Organizational Design
- Platform Engineering
- People Changes
- Process Changes
- Project Aristotle
- Psychological Safety
- Rework
- SCARF Model
- Scheduling
- Silos
- Spotify
- Squads
- StoStaKee
- Strategy Acceptance
- Target Operating Models
- Teal Organization
- Team Dynamics
- The Power of TED
- Training from the Back of the Room
- Transformational Leadership
- Tribe Lead
- Tribes
- Value Added Time
- Value-Stream Management Platform
- Value Stream Mapping
- Wait Time
- Waste
- Wicked Questions
- Wilber's Quadrants
- Work Is Performed
- World Cafe